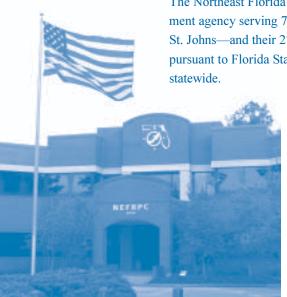


Agency Profile



The Northeast Florida Regional Planning Council (NEFRPC) is a regional government agency serving 7 counties—Baker, Clay, Duval, Flagler, Putnam, Nassau and St. Johns—and their 27 municipalities. Formed in 1977 by an interlocal agreement pursuant to Florida Statutes, Chapter 186, it is one of 11 regional planning councils statewide.

The NEFRPC is governed by a 35-member Board, two-thirds elected officials and one-third gubernatorial appointees.

It provides a wide scope of services and programs including strategic planning, Development of Regional Impact reviews, economic development, human services, regional transportation, natural resources, affordable housing, emergency preparedness, and technical assistance.

2002 was a landmark year for the Council in many ways. We celebrated 25 years of service to this region. In those 25 years, the Council transformed itself in order to respond to the needs of the region's local governments and the region's residents.

By 2002, the Council had been involved in monitoring and implementing environmental legislation and agreements, transportation planning on all levels from that of the individual commuter to the region as a whole, crafting regional emergency plans, addressing human services needs for the region, and providing information, expertise, assistance, and even financial savings.

Additionally, the Council purchased its own building in September 2001 and moved in February 2002. Purchasing the building made good economic sense. Too often "our tax dollars at work" is a phrase used to mean those dollars are not being spent wisely. In this case, we are proud of how judiciously the "tax dollars" we receive from our seven counties and from our state and federal contracts were used. We were able to accomplish a dollar savings by owning our offices versus leasing them—a dollar savings that increases with our ability to lease our unused space. And those savings translate into an ability to better serve our member governments and the citizens of Northeast Florida.

The Northeast Florida Regional Planning Council is committed to continuing its regional initiatives in support of shared visions, values and goals.

Dur Mission

To provide visionary leadership and coordination between counties and governmental agencies to preserve and enhance the quality of Northeast Florida's natural, man-made, economic, and social environment.

Contents

25 Years of Excellence



Northeast Florida Regional Planning Council

Bringing Communities Together

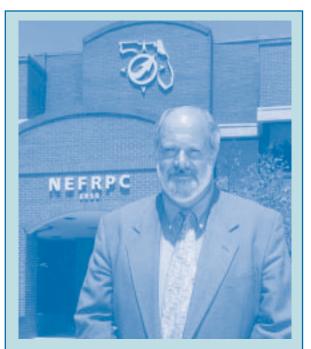
Baker • Clay • Duval • Flagler Nassau • Putnam • St. Johns

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A Message from our Chairman

It has been an extremely busy year and one of profound change for the Council. This year the Council celebrated its *Silver Anniversary* of providing 25 years of regional excellence. The Council was formed on Valentine's Day in 1977 by the seven counties in Northeast Florida to "ensure a broadbased regional organization that can provide a truly regional perspective enhancing the ability and opportunity of local governments to resolve issues and problems transcending their individual boundaries.

During a time when regionalism is at its strongest in Northeast Florida, the Council secured its place in the Region by purchasing and moving into our own office building. This move was not only a good fiscal move for the Council, its member local governments and stakeholders, it also provided a sense of permanence in "Bringing Communities Together".



The Honorable Glenn R. Lassiter Chairman, Northeast Florida Regional Planning Council 2001-2002

I believe that all of what you will read about in this report truly "adds value" to our cities, counties, state, and nation and to their citizens. In this Annual Report you will read about:

- How the purchase of our own offices has made better use of scarce resources.
- How the new Friendly Access program will improve services for mothers and babies, one
 of only three similar programs in the nation.
- How our small business lending program has created jobs and added to the tax base and won the "Most Improved CDC" award from the North Florida District of the SBA.
- How the Council was recognized nationally for its work in domestic security planning.
- How the Council's work on the St. Johns Eco-Heritage Corridor won an environmental/ natural resources award.
- How the Council has contributed to the quality of life in Northeast Florida in many other ways.

While the Council certainly has come a long way during the past year I am confident that these accomplishments will be surpassed under our 2002-2003 Chairman, Ms. Ginger Barber of Baker County.

The Honorable Glen R. Lassiter Chairman 2001-2002

Land Use & Development

GROWTH MANAGEMENT

Through the planning process, the Council works with state and local governments to manage land use and development. Staff hosted or participated in a number of meetings and activities dealing with growth management in 2002. Among them:

- A workshop with the Department of Community Affairs (DCA) for school planning to discuss legislative growth management changes (Chapter 2002-296, also known as Senate Bill 1906) DCA staff reviewed the legislative changes requiring interlocal agreements, reviewed the nine minimum criteria for the interlocal agreement, provided interlocal agreement due dates and funding information for each participating county, and provided a list of resources available to participating organizations. Workshop attendees then participated in breakout sessions by district (county) to discuss who would be designated as the lead agency, potential workplan schedule and next steps. Council staff facilitated the breakout sessions and worked with each county/municipal government to designate the lead agency for the School planning coordination effort.
- A Growth Management Workshop hosted by the Florida Department of Community Affairs and Florida Regional Councils Association in Tallahassee The Workshop focused on legislative changes and technical assistance initiatives offered by the DCA. Breakout sessions included Hands-on Rural Design Exercise: Conservation Subdivisions, Urban Planning Initiatives, Diverse Housing: Legitimate Planning Objective or Social Engineering Misguidance, Linking Transportation, Water and Land Use Planning, and School Facility Planning.

Local Comprehensive Plans

The Council is responsible for reviewing local and county comprehensive plans per Florida Statute Chapter 163. Amendments are reviewed to determine if there are adverse impacts to regional resources or extra-jurisdictional impacts.

Amendments are also reviewed for consistency with the Strategic Regional Policy Plan and the State Comprehensive Plan.

During fiscal year 2000-2001, the Council reviewed 62 small scale amendments, 19 transmitted amendments, and 14 adopted amendments. These included transmitted and adopted semi-annual amendments as well as amendments based on Developments of Regional Impact (DRIs) which are not subject to the semi-annual amendment time frames.

Comprehensive plan activities included:

- Presenting an overview of Planning and Zoning Concepts to the Town of Hilliard.
- Addressing the St. Johns River Water Management District with a presentation focusing on the comprehensive planning process, role of the Council, role of the Water Management District, amendment process, and land use versus zoning growth management changes.
- Contracting with Baker County to update its future comprehensive plan.

• Preparing a comprehensive plan amendment data and analysis packet for the Town of Beverly Beach.

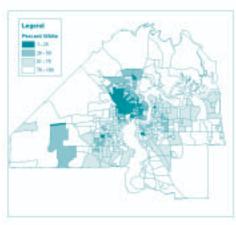
There was a total of 95 comprehensive plan amendments reviewed during the fiscal year.

Technical Assistance

In its role as a Planning Agency, the Council offers technical assistance to its member governments. Some examples of the assistance provided during the last year include:

- Revised the zoning code for Baker County and will continue to revise its land development regulations.
- Completed a Florida Communities Trust (FCT) application for the London Tract in St. Augustine Beach.
- Updated and revised the zoning ordinance for Flagler Beach and continued to work on the rest of the land development regulations.
- Provided free technical assistance to the town of Hilliard regarding zoning and planning questions.
- Participated in the Putnam Tomorrow Vision Plan with Council staff facilitating the county wide visioning session.

- Hosted the quarterly Planning and Agency Directors' Meetings. Of the meetings held during 2002, a presentation regarding Total Maximum Daily Loads (TMDLs) for the St. Johns River and its tributaries was provided.
- Conducted the Beaches Bikeway Planning Project and presented "Pedestrian and Bicycle Coordination: A Regional Perspective" to the Beaches Community (Atlantic, Neptune and Jacksonville Beach) to assist the participants in designing bicycle routes that provide regional connectivity while serving local needs; created the parcel base maps used in the hands-on component of the bike planning.
- Surveyed the chief administrative officers and planning directors within the region on the use and viability of the Regional Dispute Resolution Rule. The survey focused on impediments to use, awareness and solicitation for increased participation.
- Implemented the Bicycle Needs Assessment: Phase 2, with a grant awarded by the Florida Department of Transportation (FDOT) to investigate the cycling conditions within Northeast Florida.
- Continued to facilitate the Northeast Florida GIS User Group.
- Created maps focusing on areas densely populated with senior adults. Maps indicated a shift in areas of growth for seniors (60+) in Duval County and determined developmental factors that can improve conditions in those areas.
- Produced a map which served to support a Race Relations Report in conjunction with the Jacksonville Community Council Inc. (JCCI) by extracting census tract information from the 2000 Census. This project focused on the segregation issues in Duval County and methods which could reduce those factors.



Council staff created this map for us in the Race Relations Report for the JCCI.



Eric Livingston of the Department of Environmental Protection spoke at a meeting hosted by the Council regarding Total Maximum Daily Loads (TMDLs) for the St. Johns River in the summer of 2002.

REVIEWS

Developments of Regional Impact

The Council is charged by the state with coordinating the review of developments that could impact the health, safety, or welfare of citizens in more than one county to ensure growth is consistent with the region's strategic plan.

During 2001-2002, the Council issued recommendation reports on the following DRIs:

- World Commerce Center—A proposed 966-acre multi-use project in the southwest quadrant of I-95 and International Golf Parkway in St. Johns County calls for industrial and office development, residential housing, and hotel units.
- Palm Coast Town Center Located on 1,557 acres in the newly incorporated City of Palm Coast, this project is a proposed multi-use development consisting of a core retail/office area with surrounding residential units.

DRI review continues on Durbin Crossings and Aberdeen in St. Johns County. In addition, staff commenced DRI review on several new projects; RiverTown in St. Johns County, West Palm Coast in Flagler County, and the Nassau County Areawide DRI. In addition to review of new DRIs, staff reviewed changes to existing DRIs, including Fleming Island (Clay County), Hammock Dunes (Flagler County) Gran Park (Duval County), and Julington Creek (St. Johns County).

Human Services

HEALTHY START COALITION

2002 marked the 10th birthday of the Northeast Florida Healthy Start Coalition and its work to improve the health of mothers and babies. More than 12,000 families receive services each year through Healthy Start, improving their chances for a healthy birth and childhood.



Coalition accomplishments during the last decade were highlighted in a special September insert to the *Florida Times-Union*. The report featured information on projects and services implemented by the organization and

its community partners. Proclamations recognizing the anniversary were also adopted by local governments in

the five-county area. Letters of congratulations were received from Florida Governor Jeb Bush and State Department of Health Secretary John Agwunobi, M.D.

Florida's Healthy Start Initiative includes expanded Medicaid benefits for pregnant women and their infants, universal screening for pregnant women and newborns to identify those at-risk, care coordination and special services for women and children, and a statewide network of community-based coalitions.

After 10 years of Healthy Start, the state's infant mortality rate has decreased nearly 25 percent. Racial disparities in birth outcomes contributed to higher infant mortality rates in Northeast Florida. Studies demonstrate Healthy Start services have a positive impact on reducing the proportion of low-birthweight babies born to mothers who received risk-appropriate care through the program.





FRIENDLY ACCESSSM ■

The Coalition received a National Friendly AccessSM grant from The Lawton and Rhea Chiles Center for Healthy Mothers and Babies at the University of South Florida in Tampa. Jacksonville

was one of three communities chosen nationwide to participate in a National Friendly AccessSM Program to address the health care of low-income pregnant women and of young children.

Teams from Shands Jacksonville, the University of Florida's Department of Pediatrics and Department of Obstetrics and Gynecology in Jacksonville, and the Duval County Health Department attended the 'Disney Institute' to learn firsthand how Disney's successful customer satisfaction techniques work, and how to transfer them to health care. A Community Leadership Group, including health care consumers and providers, is developing a strategic plan for improving services for mothers and babies in the county.

2002 - 2003 Healthy Start Agencies Funding & Participants **Participants** 2001-02 Pregnant County/Agency Budget Women **Infants** Baker Co. Health Dept. \$121,968 292 80 \$39,797 532 598 Clay Co. Health Dept. Duval Co. Health Dept. 7682 \$2,365,855** 4530 Shands Jacksonville \$104,822 1460 Childbirth Education Assoc. \$90,000 1518 31 The Bridge of Northeast FL \$44,552 Nassau Co. Health Dept. \$147,332 446 72 St. Johns Co. Health Dept. 430 \$199,958 Coalition \$197,100 TOTAL **\$3.51 Million** 12,391 5,609

** Includes funding & services provided by Shands Jacksonville, River Region Human Services and Gateway Community Services as part of Heathy Start Plus.

FLORIDA KIDCARE

Florida KidCare provides affordable health insurance for uninsured children whose families meet the program's household income requirements. Northeast Florida KidCare enrollment grew 12.9 percent from October 2001 to September 2002 compared to statewide growth of 12.4 percent during the same period. Community based outreach activities engage the



support of service organizations, employers and neighborhoods to inform eligible families about Florida KidCare.

During the year a special project including Learn to

Read, Inc. and the Jacksonville Libraries' Adult Learning Program enabled Northeast Florida KidCare regional outreach to contact individual famlies with low reading skills and assist them with the application process. Another special project funded by the Robert Wood Johnson Foundation's Covering Kids and Families program is enabling intensive Florida KidCare outreach to take place in cooperation with City of Jacksonville neighborhood associations in Woodland Acres, Fairway Oaks and Sherwood. Blue Cross Blue Shield of Florida, Inc., the

Jacksonville Children's Commission, St. Vincent's Medical Center and Wolfson Children's Hospital provided matching funds to enable this outreach to take place.

Florida KidCare outreach will continue to focus on the enrollment of children and to enhance families' understanding of the importance of utilizing the comprehensive benefits that are made available through the respective Florida KidCare programs.

Florida KidCare enables working families to have access to affordable children's health insurance. There are presently 35,000 fewer uninsured children in Northeast Florida than there were in 1998 when Florida KidCare was initiated. Uninsured children are three to four times more likely to miss school. That fact alone impacts productivity when parents and care givers miss work to care for their children. In addition, health care providers are able to receive payment for their services rather than absorbing the high cost of uncompensated care. These issues and others significantly impact social and economic quality of life factors.

MOMCARE

Nearly 5,000 pregnant women received health insurance and assistance in obtaining prenatal care in 2002 through MomCare, a special counseling and education program funded by Medicaid. Women enroll in MomCare by completing and mailing a simple, one-page application. Eligible women usually receive health insurance coverage in less than two weeks. As an added benefit, MomCare advisors at the Coalition provide



assistance in finding a prenatal care provider and other services they may need. A MomCare Advisor will contact each participant to review her benefits and prenatal care options. The woman may complete a Healthy Start screen with the MomCare staff who will also link her to other helpful programs such as WIC and Florida KidCare. The MomCare Advisors check on the women during pregnancy to make sure she is keeping her prenatal care appointments and is receiving services. Staff

also work with new mothers after delivery for several months to ensure they receive appropriate follow-up care.

MAGNOLIA PROJECT

A unique partnership with the Communicable Disease Program at the Duval County Health Department enabled the Magnolia Project to extend services to men in Northwest Jacksonville. "Magnolia for Men," launched in October 2002, provides health screening, STD/HIV testing and referrals during a weekly evening clinic using the program's mobile unit. The area served by



the project has the highest rates of sexually transmitted diseases and HIV in the county. The need to improve access to services for the partners of women seen by The Magnolia Project prompted the collaborative effort. STDs and other infections are key risk factors for a poor birth outcome.

The Magnolia Project was featured at "Preventing Preterm Delivery: Defining Promising Strategies," an invitational conference sponsored in July 2002 by the U.S. Centers for Disease Control and Prevention. Case management and risk reduction services provided by the project, which focuses on the health of women before pregnancy, were highlighted. The Magnolia Project provides outreach, health education, case management, well-woman and prenatal care, and related services to the at-risk African American community in Jacksonville. The project is funded by the federal Healthy Start program.

"Cooking Among Sisters," a unique effort to improve nutrition and support a healthy lifestyle, was implemented in 2002 by The Magnolia Project Community Council. Funded by a grant from the Northeast Florida Area Health Education Center (AHEC), the project implemented a series of cooking classes and seminars at housing complexes and other community sites. More than 250 area families participated in activities. A "Cooking Among Sisters" Cookbook, featuring recipes contributed by residents and others, was published by the project. Poor nutrition and obesity are factors contributing to infant mortality and other women's health problems in the black



community. The Duval County WIC & Nutrition Program and Duval County Cooperative Extension Service partnered with the Magnolia Project on the project.

AFFORDABLE HOUSING

The Council is involved in meeting affordable housing needs through its administration of the State Housing Initiatives Partnership (SHIP) programs for Nassau and Putnam counties, as well as three weatherization programs for Nassau County. The programs assist very low, low-, and moderate-income households.

Through these programs, the Council has helped bring affordable housing funds of more than \$4 million to Putnam and \$3 million to Nassau at no direct cost to the counties. These funds, in turn, have leveraged nearly \$17 million for Putnam and \$13 million for Nassau from other private/public sources.

PUTNAM COUNTY

Putnam County SHIP received \$773,549 during the SHIP fiscal year 2001-2002 (July-June). The total includes \$699,228 from the Florida Housing Finance Corporation, \$50,438 in program income from the county's Loan Trust Fund, and \$23,883 in recaptured funds.



Projects completed or obligated during this period total 68 units, including 27 home

purchases and 46 emergency repairs. Since its inception in 1992 through June 2002, Putnam SHIP has assisted 552 households.

Putnam SHIP - 1992 through June 2002

| Total Households Assisted | 552 |
|---------------------------|-----|
| Total Funding\$4,807, | 749 |
| Leveraged Funds \$16,732, | 501 |

NASSAU COUNTY

The Council administers four housing programs for Nassau County: SHIP, Weatherization Assistance Program (WAP), Low-Income Home Energy Assistance Program (LIHEAP), and Low-Income Emergency Home Repair Program(LIEHRP).

Nassau County SHIP received \$702,283 during the SHIP fiscal year 2001-2002 (July-June). The total includes \$539,483 from the Florida Housing Finance Corporation, \$161,329 in program income, \$27,590 in re-



captured funds, and \$1,471 in carryover from the previous year.

The combined housing programs assisted 60 house-holds—49 with down payment assistance and 11 with emergency repairs. Since its inception in 1992 through June 2002, Nassau SHIP has assisted 492 households.

Through the Council's Business Development Corporation, Nassau County provides a mortgage instrument by which low-interest SHIP loans are collected (approximately \$498,885 to date) and recycled into the county's SHIP program, ensuring ongoing funding for home purchases and dwelling unit improvements. BDC closed 17 SHIP loans during its fiscal year (ending September 30, 2002) for a total of \$222,500, bringing its portfolio to 123 loans.

The WAP, LIHEAP, and LIEHRP received \$67,995 for the 2001-2002 fiscal year. The weatherization program assisted 13 households with either energy assistance or emergency repairs.

Nassau SHIP - 1992 through June 2002

| Total Households Assisted 4 | 92 |
|-----------------------------|----|
| Total Funding \$3,062,4 | 02 |
| Leveraged Funds \$12,956,5 | 04 |

Economic Development

ECONOMIC DISTRICT DESIGNATION

The Council's Economic Development Committee continued its focus to obtain designation of the Northeast Florida region as an Economic Development District. The Council in collaboration with economic development interests throughout the region completed the Comprehensive Economic Development Strategy (CEDS) for Northeast Florida. The CEDS is a first step in seeking designation of the region as an Economic Development District by the Economic Development Administration (EDA). Designation will facilitate job creation and economic



development at the local and regional level by providing technical assistance to the region's local governments, fostering additional cooperation among the communities in the region and enhancing the ability of member local governments to obtain EDA grants.

BUSINESS DEVELOPMENT

The Business Development Corporation (BDC) of Northeast Florida, Inc. remains one of the Council's main economic initiatives. A Certified Development Company for the U.S. Small Business Administration's 504 Loan Program, BDC continues to impact the region's economic development and growth through its small business loans. BDC serves the seven counties of the Council's region plus Lake, Seminole and Volusia

counties in Central Florida.

Since its inception in August 1994, BDC has brought added value to the region through its positive return on the Council's investment and its positive impact on the region's economic prosperity. As of fiscal year end (September 30, 2002), it has received SBA approval for 120 loans with project costs totaling more than \$136 million. In addition, 1,358 jobs were created and retained from these projects is 1,358.

BDC's servicing portfolio (which includes only loans closed, funded, and currently being serviced) topped 80 loans with total project costs of over \$88 million.

BDC Highlights

Highlights for the 2001-2002 Fiscal Year:

- 15 loans approved by SBA with total project costs of \$23.2 million and an estimated 482 new jobs.
- BDC again ended the fiscal year with a positive cash flow.
- BDC closed on 17 State Housing Initiatives Partnership (SHIP) loans through the second mortgage program it services for Nassau County, bringing its portfolio to 123 loans.
- BDC won the "Most Improved CDC" award from the North Florida District of the Small Business Associa-

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BDC Servicing Portfolio (67 Ioans)

Loans closed, funded, being serviced as of September 30, 2002

| County | # of Projects | Total Project | 504 Balance | New Property Taxes Estimate |
|-----------|------------------|------------------|----------------|-----------------------------|
| Baker | 2 | 2,414,000 | 858,890 | 39,000 |
| Clay | 8 | 5,146,950 | 2,180,000 | 62,052 |
| Duval | 7 | 6,783,459 | 2,434,000 | 101,953 |
| Flagler | 7 | 6,629,409 | 2,184,000 | 107,150 |
| Lake | 2 | 3,777,000 | 1,216,000 | 48,621 |
| Nassau | 16 | 18,783,050 | 6,187,000 | 247,415 |
| Putnam | 8 | 4,645,744 | 1,388,000 | 55,626 |
| Seminole | 1 | 330,000 | 136,000 | 4,453 |
| St. Johns | 21 | 28,443,230 | 8,822,000 | 410,354 |
| Volusia | 16 | 17,595,600 | 5,038,000 | 244,409 |

| BDC Loans Approved by SBA | |
|------------------------------|--|
| Baker 4 | |
| Clay 12 | |
| Duval 16 | |
| Flagler 8 | |
| Nassau 16 | |
| Putnam 11 | |
| St. Johns 29 | |
| Lake 3 | |
| Seminole 2 | |
| Volusia 19 | |

TOTAL 120

ECONOMIC MODELING

The Council continues to provide economic development modeling through the utilization of the Regional Economic Model, Inc.© designed specifically for the Northeast Florida region. This service provides economic development practitioners and local governments a toll to assess the economic and demographic impacts of proposed projects and policy initiatives. During 2002 the Council completed numerous assessments for project throughout the region. The information provided by these assessments were utilized by local governments to make decisions on possible incentive packages for new and existing projects as well as providing background data to support various state and federal economic development grants for local economic development initiatives.

Emergency Preparedness

TERRORISM

With the ever-present concern resulting from recent terrorism activity in America, the Council continues to stay busy developing Terrorism Annexes for the Comprehensive Emergency Management Plans for Flagler and Putnam counties.

An annex is a "response" plan to a terrorist incident at the local level. It provides a guide to dealing with the consequences of such an action, defining the role of each county agency and identifying coordination procedures with other local, state and federal agencies.

Tabletop exercises were also developed for Flagler and Putnam counties as part of their annex development. Additionally, the Council conducted a tabletop exercise in Clay County and a functional terrorism exercise in St. Johns County to test its response procedures.

The Council also received national attention for its efforts in emergency preparedness from Governor Tom Ridge, director of Homeland Security. In his keynote speech to the National Association of Regional Councils conference in March 2002, he cited Northeast Florida's planning efforts.



Council staff member Jeff Alexander acts as Lead Controller in a terrorism exercise to ensure emergency preparedness for participants in Clay County.

Speaking about the need for various agencies to work together to prepare the nation against the threat of terrorism, Rdige emphasized that plans need to address the problem in a cooperative, regional way without reinventing any processes. Included in his examples of how this can be accomplished were the Terrorism Annexes developed for the Comprehensive Emergency Management Plans of Clay and St. Johns counties by the Northeast Florida Regional Planning Council.

HAZARDOUS MATERIALS PLANNING

The Northeast Florida Local Emergency Planning Committee (LEPC), District 4, is a state-appointed committee staffed by the Council. The committee is charged with facilitating regional hazardous materials (HAZMAT) emergency response and compliance with hazardous materials reporting laws under the Emergency Planning and Community Right-to-Know Act.



LEPC is also a public access repository for annual inventory reports submitted by facilities that deal with hazardous chemicals, and assists companies in complying with the law.

The LEPC was very active during the 2002 training year, sponsoring a variety of courses geared to HAZMAT awareness, operations and technical level training. The year closed out with 6,158 hours of training provided to local emergency responders, utilizing Hazardous Materials Education Program Training funds of \$21,274 with training costs of \$3.45 per hour.

Among other LEPC activities for 2001-2002:

• Participated in the National Guard Camp Blanding Training Site for a static display of Hazardous Materials response equipment.

- Partnered with the Florida Department of Agriculture and Consumer Services and the Centeral Florida Regional Planning Council to implement "Operation Clean Sweep," an effort to provide farmers, nursery operators, golf course operators and pest control services a safe way to dispose of their cancelled, suspended, and unusable pesticides at no cost.
- Coordinated with the National Guard Civilian Support Team (CST) and the Clay County and Green Cove Springs Fire Department and HAZMAT Team to provide a Hazardous Materials presentation.
- Hosted the quarterly State Emergency Response Commission meeting (SERC). The Council also hosted the quarterly Local Emergency Planning Committee (LEPC) Chairs and Staff meeting and the Training Task Force meeting.
- Participated in a two day hazardous materials contingency planning workshop and scenario development and exercise execution with the National Oceanic and Atmospheric Administration's (NOAA) Office of Response and Restoration Hazardous Materials Response and Restoration Division.
- Assisted in conducting a test of the St. Johns and Flagler County terrorism annexes that involved twin releases of hazardous materials.
- Led 12 hazardous materials courses ranging from awareness to technician level with 316 emergency responders within the seven county region.

In addition, LEPC sponsored the following:

- Two attendees to the International HAZMAT Response Team Conference held in Maryland.
- 15 persons to attend Instructor Training Course Delivery and Design classes for Fire/Hazmat.
- Training for 22 HazMat team members with Level "A" training suits for the Chemical & Biological Combat Raid Challenge in Dougway, Utah.
- Street Survivability in a Bio/Chemical Hazardous Environment Course with 89 attendees, and a Chemical and Biological Terrorism Response course with four attendees.



at the Council.

LOCAL MITIGATION STRATEGIES (LMS)

The Local Mitigation Strategy adopted by Baker, Clay, Nassau, Putnam and St. Johns counties continues to identify hazards, inventory critical facilities and address ways to reduce or eliminate risks to people and property from natural and man-made hazards.

LMS updates were completed last year and the new documents will be provided to the counties in the first quarter of this year.

In addition to the LMS maintenance, the Council has entered into an agreement to perform the Disaster Mitigation Act of 2000 (DMA2k) compliance updates for all seven counties. This will include moving all strategies to Mitigation 20/20 software. Additionally, a complete staff will assist in the rewriting of the Duval County LMS.

Transportation Planning

TRANSPORTATION DISADVANTAGED

The Council serves as the Designated Official Planning Agency for the Transportation Disadvantaged (TD) Program in six of the region's seven counties—Baker, Clay, Flagler, Nassau, Putnam, and St. Johns—where it is estimated more than 40,000 "transportation disadvantaged" persons reside.

The statewide program provides transportation services to individuals "who because of physical or mental disability, income status, or age are unable to transport themselves or to purchase transportation and are

dependent upon others to obtain access to health care, employment, education, shopping, social activities, or other life-sustaining activities."



As the official planning agency, the Council is responsible for 1) recommending local community transportation coordinators to the state TD Commission that oversees the program; 2) performing annual coordinator evaluations, and; 3) appointing and staffing local coordinating boards.

Highlights of TD's 2001-2002 program year:

- TRIPS In 2001-2002, the program furnished 598,332 one-way passenger trips in rural Northeast Florida which represented an increase of nearly 63,000 trips from the previous year. The primary purposes of these trips on the six coordinated systems were: 1) life-sustaining medical treatments such as kidney dialysis and chemotherapy (26.2%); 2) other various medical appointments (26.1%), and; 3) educational/job training activities (24.5%). Furthermore, a large portion of the total trips in Putnam County (32.4%) and Baker County (27.2%) were to destinations in neighboring counties such as Alachua and Duval. These long distance trips, which significantly impact program costs and place added burdens on the riders, are the result of specialized medical services being unavailable to the residents of rural communities in those counties.
- EXPENSES In 2001-2002, approximately \$5.8 million was spent on TD services in the rural areas of the region, which represented a modest 3.7% increase over the previous year's expenditures, yet also continued a multi-year trend of rising costs. Increases in the price of labor, employee benefits, and fuel were once again the primary cause for the additional expenditures. A more ominous event, however, recently occurred in late 2002, as the program experienced a statewide fleet insurance crisis. This crisis has led to a reduction in the availability of transit fleet insurance, and skyrocketing premiums, with some systems in the region experiencing premium price hikes as much as 50 to 100 percent.

On the brighter side

The average cost per trip in the rural areas during 2001-2002 decreased from the previous year and stood at \$9.74 at the end of the reporting period. This overall decrease is attributable to a continuation of multi-loading of vehicles and other system efficiencies initiated by the region's coordinated systems. The Baker County system once again had the highest average cost per trip at \$15.62, while the average cost per trip on St. Johns County's system was the lowest at \$7.89.

• REVENUES - The TD program is funded through a variety of federal, state and local sources. In the 2001-2002 reporting year, combined revenues for TD systems served by the NEFRPC grew by a very modest 3.3% from the prior year to just over \$5.865 million. Once again, several changes in funding streams also occurred in the 2001-2002 reporting year. The biggest changes affecting the program's revenues came from the Florida Commission for the Transportation Disadvantaged and the Department of Elder Affairs. Monies received from the TD Commission increased over 16% to nearly \$990,000 after a successful multi-year Legislative initiative to increase the statewide Transportation Disadvantaged Trust Fund by over \$9 million. Meanwhile, increases in TD program funding were also realized from the Department of Elder Affairs, which increased its support by \$73,555, the largest such increase in recent memory. Additionally, locally generated revenues from County governments and farebox receipts rose by just over \$200,000. The largest decrease in revenues came from the Department of Transportation which reduced overall TD funding to the rural counties of the region from \$1.088 million in 2000-2001, to just over \$833,000 in 2001-2002.

TD Program Highlights - Baker and St. Johns Counties continued their very successful "flex-route" service programs in the 2001-2002 program year with expanded routes and additional vehicles. These programs, dubbed the "B-Line Express" and the "Sunshine Bus Company" respectively, were started with service development grant funds provided by the Department of Transportation and augmented by local government contributions, advertising sales, and farebox revenue. The B-Line Express provides more than 3,900 trips quarterly to residents in Macclenny and Sanderson and costs \$1.00 per trip. The Sunshine Bus Company connects western St. Augustine with Anastasia Island and numerous destination points along the US 1 corridor in St. Augustine. Its riders are also charged \$1.00 per trip to access this public transportation service.

In 2001-2002, the Transportation Disadvantaged program in the region was once again given statewide recognition for its outstanding service to the residents of Northeast Florida. In June 2002, the St. Johns County Transportation Disadvantaged Local Coordinating Board received the "Outstanding Coordinating Board of the Year" award from the Florida Commission for the Transportation Disadvantaged for its superior leadership skills, legislative advocacy, overall program oversight, and support for

the local community transportation system. This was the second statewide award the St. Johns County TD program has received in as many years, after the St. Johns County Council on Aging received the "Rural Community Transportation Coordinator of the Year" award in 2001.

The NEFRPC was also nominated by two separate entities in 2002 for the "Designated Official Planning Agency of the Year" award for its continued service to the region's Local Coordinating Boards and ongoing technical assistance to the rural Community Transportation Coordinators in Northeast Florida. The NEFRPC last won the award in August 1994.



Steve Jones (left) presents St. Johns County Commission Chair, James Bryant, with the Award for "Outstanding Coordinating Board of the Year" for 2002.

| Transportation Disadvantaged Performance Data 2001-2002 | | | | | |
|---------------------------------------------------------|--------------------------------|---------|-----------|-------------|-------------|
| County | Coordinator | Trips | Miles | Expenses | Revenues |
| Baker | Baker Co. Council on Aging | 33,735 | 406,463 | \$526,854 | \$525,138 |
| Clay | Clay Co. Council on Aging | 100,848 | 830,960 | \$1,018,119 | \$1,056,734 |
| Flagler | Flagler Co. Senior Services | 82,556 | 564,397 | \$728,018 | \$746,549 |
| Nassau | Nassau Co. Council on Aging | 55,802 | 457,274 | \$714,158 | \$726,850 |
| Putnam | Ride Solution Inc. | 139,035 | 921,764 | \$1,371,367 | \$1,329,998 |
| St. Johns | St. Johns Co. Council on Aging | 186,356 | 954,420 | \$1,470,105 | \$1,480,212 |
| | TOTAL | 598,332 | 4,135,278 | \$5,828,622 | \$5,865,481 |

Environment

SOUTHERN PASSAGES: THE ATLANTIC HERITAGE COAST

This three state initiative brings together public agencies, private sector interests, and heritage development advocates along the Atlantic Coast of South Carolina, Georgia and Florida in an effort to stimulate economic development opportunities along the corridor. This partnership seeks to capitalize on the rich local cultures, character and customs, nationally significant history and extraordinary natural scenic and recreational resources while being sensitive to those resources and complimenting community interests.

During 2002, a Strategic Plan for the corridor effort was completed which addresses the key issues and goals of the effort as well as an action agenda to be undertaken. As part of this Strategic Planning effort the Corridor adopted a branding strategy statement which will be utilized to guide communication efforts associated with various Corridor marketing efforts. The Branding Statement adopted by the Steering Committee reads: For people who yearn for authentic connections, the US17/A1A Corridor embodies the saga of America's challenges and achievement and how they forged its spirit distinguished by a setting where tidal rhythms foster continual exchange between the sea, the land, and the people.

The Steering Committee also adopted a name for the tri-state corridor: **Southern Passages: the Atlantic Heritage Coast.** Work was initiated on the development of an organizational/management structure that will guide and oversee the continued development and implementation of the Southern Passages Corridor over the long term. Initial marketing projects were also started which include the development of a Southern Passages Web site and other short and long term projects to foster exposure of the Corridor.

REGIONAL COOPERATION SUMMIT



Council members Ginger Barber and Ernest Frey talk over the issues at the Regional Cooperation Summit held in St. Johns County.

The Fifth Annual Northeast Florida Regional Cooperation Summit held at the World Golf Village in St. Johns County focused on environmental concerns. Speakers spoke of the need to acquire environmentally sensitive lands, clean up contaminated areas, and restore the St. Johns River.

Council Executive Director Brian Teeple moderated a general session on environmental law with participants Ernest Frey, District Director, Florida Department of Environmental Protection; Jeff Elledge, Water Resources Director, St. Johns River Water Management District; and Mark Evans, Project Manager, U.S. Army Corps of Engineers. Breakout sessions focused on such issues as boaters and manatees, and linking land use and water quality.

The Council partnered with St. Johns County, St. Johns River Water Management District, and Florida Department of Environmental Protection to host the summit.

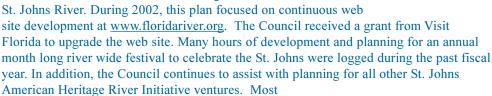
CLEAN CITIES

The Council restarted its efforts on the enhancement of the utilization of alternative fuels and alternative fuel vehicles in the region. Over the second half of the year the Council facilitated two regional "summits" focused on the alternative fuel theme and its relationship to the Northeast Florida region. These summits brought together experts from around the country to discuss opportunities and efforts that are happening throughout the country related to alternative fuels. These meetings also provided an opportunity for individuals and the region to discuss directions, needs and opportunities, which exist in Northeast Florida to enhance the utilization of alternative fuels and alternative fuel vehicles. Partnership was started as a result of these meetings, which are resulting in wider utilization of alternative fuels and addressing barriers that exist in the region. Future efforts will focus on specific fuels types as well as pursuing Clean Cities designation for the region by the Department of Energy.

ST. JOHNS AMERICAN RIVER HERITAGE INITIATIVE

The Council continues to assist the St. Johns American Heritage River Initiative (AHRI) by providing staff assistance for the Eco Heritage Corridor as it has since 2001. With the help of the Council, the AHRI has been working over the past three years with local, state, and national agencies and citizens along the entire 310-mile length of the St. Johns to preserve the culture, ecology, and economy of this fragile ecosystem, which is vital to the well being of Northeast Florida. Since last year, staff has continued to develop a Eco Heritage Corridor marketing plan which will allow

more stakeholders to utilize assets along the



of the main projects revolved around a forthcoming river-wide Summit to facilitate the development of a multi-use trail and a comprehensive river restoration nlan.



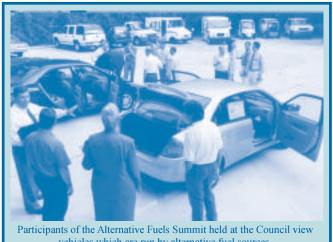
The Florida Planning and Zoning Association (FPZA) awarded the Environmental/Natural Resources Award to the Council for its work with the St. Johns River Eco-Heritage Cooridor.

further the use of alternative fuels.

held.

A Department of Energy representative as well as public and private fleet managers participated. Attendees agreed that while barriers to the use of alternative fuels exist, there are opportunities that should be explored, and follow up meetings will be

ALTERNATIVE FUELS



vehicles which are run by alternative fuel sources.

The Council also plans to set up a link on its website for stakeholders to discuss and share

The Council hosted a successful Alternative Fuels Summit during the summer of 2002. The conference provided an opportunity for stakeholders to share experiences, problems, and opportunities that exist in the region to

information on the subject.

Value Added Services

RETURN ON INVESTMENT

Among the tangible benefits reaped by member governments was a \$59/1 return on their county dues investment. Following is a breakdown of selected services for the Council's seven-county region:

- Yielded a \$24,633,444 direct/indirect return on investment for dues of \$472,342 by member counties, a 52/1 ratio.
- Supported economic development with small business loans to taling \$14,776,477 through the Business Development Corpora tion, adding new jobs and more than \$1,023,550 in new ad valorem taxes.
- Provided \$5,943,724 in contract monies to member county agen cies and organizations for maternal/infant health care.
- Approved for funding consideration \$230,218,334 in federal/state/local government and private monies for 144 regional programs and projects.

Counties' Return On Investment

| Baker | \$77/1 |
|-----------|--------|
| Clay | \$56/1 |
| Duval | \$32/1 |
| Flagler | \$45/1 |
| Nassau | \$63/1 |
| Putnam | •••• |
| \$48/1 | |
| St. Johns | •••• |

DATA CENTER

The Center for Research, Data Management, and Evaluation, Inc., more commonly known as The Data Center, is a multi-faceted agency that serves both the Council's and outside programs.

The Center's services include—but are not limited to—conceptualization, design, and operationalization of databases; data input; design of survey instruments; statistical analysis; social science research; and program evaluation. Through the Center, the Council has maintained its partnership with the Jacksonville Children's Commission (JCC), which contracts for a component of the Healthy Families Florida/Healthy Families Jacksonville program.

The Center designed and operationalized databases for a variety of clients during the past year, including the Department of Children and Families, The Magnolia Project, Northeast Florida Healthy Start Coalition, and Northeast Florida KidCare.

In addition, during the fiscal year of 2001-2002, the Center contracted with the Centers for Disease Control, Office on Smoking and Health, as a consultant for smoking cessation programs for Indian tribes and tribal organizations. The Center evaluated the programs for their cultural relevance.

INFORMATION SYSTEMS

As Northeast Florida's official Census Data Center, the Council is an invaluable resource for economic, demographic, social, and development data in both statistical and GIS (Geographic Information Systems) form. The Council has access to data from the University of Florida and various state agencies. Staff responds to an average of 30-50 information requests per month from local citizens, member governments, media, and other organizations. The Council also offers a grant writing service and maintains a planning library open to the public.

REGIONAL ADVOCACY ■

In the spirit of intergovernmental cooperation and communication, the Council brought various groups together and assisted others in a number of activities that addressed regional issues.

STAFF TO LOCAL BOARDS

In addition to its own board, the Council lends its expertise to the following 12 boards or committees by providing staffing and other services:

- Business Development Corporation of Northeast Florida, Inc.
- Northeast Florida Healthy Start Coalition, Inc.
- Northeast Florida Local Emergency Planning Committee.
- Six Transportation Disadvantaged Coordinating Boards (Baker, Clay, Flagler, Nassau, Putnam, and St. Johns counties).
- Northeast Florida KidCare Oversight Committee.
- Nassau County Local Housing Partnership.
- Putnam County Affordable Housing Committee.





Elected Officials Reception in Palm Valley, November 21

HONORING OUR ELECTED OFFICIALS

The third annual reception to honor elected officials in Northeast Florida was held at The Outpost of the Ponte Vedra Inn in November 2002. Over 150 officials and friends enjoyed an evening of good food, fellowship and conversation which fostered the growing sense of regionalism and regional cooperation that exists in Northeast Florida.

Sponsors who helped make the evening a success were: Federal level sponsors—Bartram Park LTD; State level sponsors—Gannet Fleming, Ben Carter Properties, BH&R, England, Thims & Miller, Inc., King, Robinson Engineering Group, Reinhold Company, Rogers, Towers, Bailey, Jones & Gay, Schou, Leone & Matteson; Local level sponsors— Center for Strategic Governance & International Initiatives - Florida Coastal School of Law, Environmental Resource Solutions, Inc., Miller, Sellen, Connor & Walsh, The Parc Group, Pappas, Metcalf, Jenkins, Miller & Reinsch, Raymond James Financial Services, Inc., Xpress It Office Products, First Guaranty Bank, Genesis Group, Lewis, Longman & Walker, PGA Tour, Agency Approval & Development, Abercrombie Insurance Agency, Aerostar Environmental Services, Inc., Aikenhead Consulting Inc., Chiumento & Associates, P.A., Coffman, Coleman, Andrews & Grogan, P.A., First Coast Community Bank, Fleet & Associates - Architects and Planners, GCS Consulting Engineers, Inc., Hines Interests Limited Partnership, Northwestern Mutual, Planning & Design, Prosser Hallock, Inc. and RAM Professional Group.

Finances

During 2001-2002, the Council became the owner of our own building for the first time in history. The graphic represents the saving experienced by the Council compared against the cost of leasing property equal to one half the size of the current property. Additionally, and as planned, the Council has leased three office suites to community based nonprofit organizations.

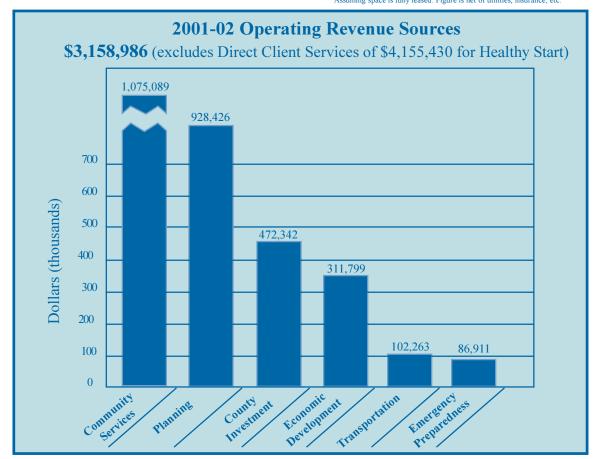


The plaque which commemorates the dedication on the Council's new building.

While the Council programs continue to diversify and broaden in scope, we remain focused on our commitment to conservative fiscal responsibility. The auditing firm Cornelious, Schou, Leone and Matteson conducted our annual audit for fiscal year 2001-2002 resulting in an unqualified opinion.

Your Tax Dollars at Work Comparison between ANNUAL lease expense and ANNUAL debt service on new building \$204,000 Lease Expense Debt Service \$147,500 equals **SAVINGS** \$56,500 **Savings** \$56,500 Projected tenant income* \$70,000 equals CASH FLOW INCREASE \$126,500

*Assuming space is fully leased. Figure is net of utilities, insurance, etc.

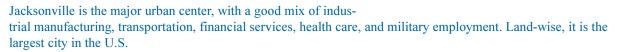


The Region

The Northeast Florida Regional Planning Council, formed in 1977, serves Regional District 4, comprised of 7 counties (Baker, Clay, Duval, Flagler, Nassau, Putnam, and St. Johns) and 27 municipalities.

The region's land area covers 4,428 square miles and the population surpasses 1.2 million. Forty-three percent of the region is dedicated to agriculture, 2 percent to industry and commercial use, and 13 percent is otherwise urbanized.

The region is characterized by an abundance of natural resources and a diversity of habitats. Its central feature is the Lower St. Johns River. With 140 miles of coastline and five barrier islands boasting some of the state's most magnificent, pristine beaches, the region is truly "Florida's First Coast."



Surrounding counties are more rural in nature, relying on agriculture and service sectors, and a limited industrial base often focused on a single sector. They are, however, increasing in their rate of urbanization and beginning to develop more economic diversity.



BAKER COUNTY

County Seat: Macclenny Population: 22,873*
Area (sq. miles): 585

Other Incorporated Communities:

Glen St. Mary **Established:** 1861

Named for: James McNair Baker, Confederate States senator and

Florida judge

CLAY COUNTY

County Seat: Green Cove Springs

Population: 145,387*
Area (sq. miles): 601

Other Incorporated Communities:

Keystone Heights, Orange Park,

Penney Farms **Established:** 1858

Named for: Kentuckian Henry Clay, Secretary of State under John Quincy

Adams

DUVAL COUNTY

County Seat: Jacksonville Population: 806,091* Area (sq. miles): 774

Other Incorporated Communities:

Atlantic Beach, Baldwin, Jacksonville Beach, Neptune Beach

Established: 1822

Named for: William Pope DuVal, first

territorial governor of Florida

FLAGLER COUNTY

County Seat: Bunnell **Area** (sq. miles): 485 **Population:** 55,703*

Other Incorporated Communities:

Beverly Beach, Flagler Beach, Marineland, Palm Coast Established: 1917

Named for: Henry Flagler, developer of the Florida East Coast Railroad

NASSAU COUNTY

County Seat: Fernandina Beach

Area (sq. miles): 652 Population: 60,954*

Other Incorporated Communities:

Callahan, Hilliard Established: 1824 Named for: Nassau Sound

PUTNAM COUNTY

County Seat: Palatka

Area: 722

Population: 71,241*

Other Incorporated Communities: Crescent City, Interlachen,

Nassau

Clay

putnan

Flagler

Baker

Pomona Park, Welaka **Established:** 1849

Named for: Benjamin Alexander Putnam (1801-69), lawyer, soldier, judge, state legislator, first

president of the Florida Historical

Society

ST. JOHNS COUNTY

County Seat: St. Augustine, oldest permanent settlement in

U.S.

Area (sq. miles): 609 **Population:** 133,244*

Other Incorporated Communi-

ties: Hastings, St. Augustine

Beach

Established: 1821

Named for: St. Johns River

* 2002 Population estimates from the Bureau of Economic and Business Research

Council Board

All members who served during any portion of the fiscal year (October 1, 2001, through September 30, 2002) and who were appointed by the end of 2002 are listed. Board members as of December 31, 2002, are listed with an asterisk.

2001-2002 OFFICERS

Hon. Glenn Lassiter, Clay County, Chair
Ms. Ginger Barber, Baker County, 1st Vice Chair*
Hon. Raymond Conner, St. Johns County, 2nd Vice Chair
Mr. Hugh D. Fish Jr., Baker County, Secretary/Treasurer*

BAKER COUNTY ■

Ms. Ginger Barber*
County Commission Representative

Hon. Julie Combs* *Baker County Commission Chair*

Mr. Hugh D. Fish, Jr.*

Municipal Representative

Mr. Charles "Chuck" Prachar* Gubernatorial Appointee

CLAY COUNTY ■

Mr. Bill Basford*
County Commission Representative



Mr. Jesse L. Benton*
Gubernatorial Appointee

Hon. George Bush*
Clay County Commissioner

Hon. Earl Harrington Town of Orange Park Mayor

Hon. Glenn Lassiter Clay County Commissioner

DUVAL COUNTY

Ms. Mary Louise Dungey* *Gubernatorial Appointee*

Ms. Rea Fleckenstein*
Gubernatorial Appointee

Hon. Reggie Fullwood* City of Jacksonville Councilman

Hon. Jerry Holland* City of Jacksonville Council Vice President Hon. Mitch Kinsey* Jacksonville Beach Councilman

Hon. Gwen Yates Jacksonville City Councilwoman

FLAGLER COUNTY ■

Hon. George Hanns* Flagler County Commissioner

Hon. Blair R. Kanbar* Flagler County Commissioner

Hon. Joann B. King* City of Bunnell Mayor

Mr. Robert "Bob" Sgroi* Gubernatorial Appointee

NASSAU COUNTY ■

Hon. David Howard Nassau County Commissioner

Hon. Marianne Marshall*
Nassau County Commissioner

Hon. Robert B. Rogers Fernandina Beach City Commissioner

Mr. Robert "Bob" Spaeth Gubernatorial Appointee

Hon. Patricia Webb*
Town of Hilliard Councilwoman

PUTNAM COUNTY ■

Mr. Chip Laibl*
Gubernatorial Appointee

Hon. Mary Lawson-Brown* City of Palatka Vice-Mayor

Hon. Linda D. Myers*
Putnam County Commission

Hon. Brad Purcell*
Putnam County Commission Chair

ST. JOHNS COUNTY ■

Ms. Clare G. Berry*
Gubernatorial Appointee



Hon. Raymond Conner *City of St. Augustine Vice-Mayor*

Hon. Marc A. Jacalone*
St. Johns County Commissioner

Hon. Mary Kohnke St. Johns County Commissioner



Hon. Bruce Maguire*
St. Johns County Commissioner

Mr. Harry Maxwell*
Gubernatorial Appointee

Hon. Karen Stern*
St. Johns County Commissioner

EX-OFFICIO NON-VOTING MEMBERS ■

Ms. Linda Burnette* St. Johns River Water Management District

Mr. David Byrd * Florida Department of Transportation

Mr. Ernest E. Frey* Florida Department of Environmental Protection

Mr. C.W. Larson, II (Wes)* *Enterprise Florida, Inc.*

Mr. Orien Pass Enterprise Florida, Inc.

Council Staff

Brian D. Teeple, AICP, Executive Director

Ed Lehman, Assistant Executive Director – Planning; Director of Growth Management
Carol Brady, Assistant Executive Director – Human Services; Director of Northeast Florida Healthy Start Coalition, Inc.
Barbara Rovedo, Assistant Executive Director – Operations

Jeffrey Alexander, Director of Planning Programs

Doris Barletta, Director of Public Relations

Mike Brown, Director of Special Projects

Steve Gutos, Director of Human Services Outreach

Steven Mahaven, Director of the Business Development Corporation, Inc.

Janis Weber, Ph.D., Director of The Center for Research, Data Management & Evaluation, Inc.

PLANNING

Debbie Balevre, Housing Program Coordinator
Kathryn Boer, Regional Planner
Walter Fitzwater, GIS Specialist
Bruce Ford, Senior Regional Planner
Candice Gimbel, Regional Planner
Heather Hack, Regional Planner
Lindsay Haga, GIS Supervisor/Regional Planner
Stephen Jones, AICP, Senior Regional Planner
Sheri Kelsey, Housing Program Coordinator
Amanda Loach, Regional Planner
Ginny Montgomery, Secretary
William Rodriguez, Regional Planner

BUSINESS DEVELOPMENT ■

Dana Hammontree, *Portfolio Servicing Specialist* Pam Korn, *Credit Analyst*

HUMAN SERVICES & OUTREACH ■

Rhonda Baker, Magnolia Project Coordinator
Reginald Bythewood, KidCare Outreach Specialist
Dawn Clarke, Healthy Start Associate Executive Director
Jenetha Denmark, Magnolia Project Outreach Specialist
Beverly Fitzpatrick, KidCare Outreach Specialist
Terri Gibson, MomCare Advisor
Shelia Glover, Magnolia Project Outreach Specialist
Steve Gutos, KidCare Coordinator
Satonia Hart, Magnolia Project Outreach Specialist
Janice Hawkins, Magnolia Project Community Development

Faye Johnson, Healthy Start Special Projects Coordinator
Ellene Jones, Hold Out the Lifeline Administrative Assistant
Laurie Lee, R.N., Healthy Start FIMR Abstractor
Judith Lugo, KidCare Outreach Specialist
Suzanne Morrow, Jacksonville Friendly AccessSM Coodinator
Diane Nolan, KidCare Assistant Coordinator
Karen Smithson, Hold Out the Lifeline Coordinator
Mavis Youngblood, Secretary

OPERATIONS

Chris Bono, Information Systems Specialist
Lee Brown, Contracts Manager
Peggy Conrad, Secretary
Gwenda Crier, Receptionist
Danielle Deverson, Data Entry Clerk
Patricia Hilton, Data Entry Clerk
Paul Newman, Desktop Support
Shirley Orberg, Agency Clerk
Wei Li Qian, Accountant
Donna Starling, Fiscal Manager
Cindy Sweat, Accounting Clerk

PUBLIC RELATIONS ■

Michael Hadden, *Director of Public Relations (9/02 - Present)* Michael Calhoun, *Graphic Artist*

Affiliates

Business Development Corporation of Northeast Florida, Inc.
Northeast Florida Local Emergency Planning Committee
Northeast Florida Healthy Start Coalition, Inc.
Northeast Florida KidCare Oversight Committee
Six Transportation Disadvantaged Coordinating Boards
(Baker, Clay, Flagler, Nassau, Putnam, St. Johns counties)

The Center for Research, Data Management and Evaluation, Inc.

Nassau County Local Housing Partnership

Putnam County Affordable Housing Advisory Committee